



## **CITY OF LODI**

**Hutchins Street Square  
125 S. Hutchins St., Lodi**

## **AGENDA - SPECIAL MEETING**

**Date: December 20, 1994**

**Time: 7:00 p.m.**

For information regarding this Agenda please contact:

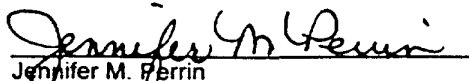
**Jennifer M. Perrin**

**City Clerk**

**Telephone: (209) 333-6702**

- A. Roll call
- B. Discussion of solutions to neighborhood problems
- C. Comments by the public on non-agenda items
- D. Adjournment

Pursuant to Section 54956.2(a) of the Government Code of the State of California, this Agenda was posted at least 72 hours in advance of the scheduled meeting at a place freely accessible to the public 24 hours a day.

  
Jennifer M. Perrin  
City Clerk

HOW TO SPOT POSSIBLE CRIMINAL ACTIVITY IN YOUR NEIGHBORHOOD

More than normal foot or vehicle traffic visiting a residence for short periods of time (5 minutes or less) is often associated with drug activity. You can help by keeping a log of the occurrences, recording the date, time, license number, and description of observed activity, then provide all pertinent information to the Lodi Police Department.

You may mail information to: Lodi Police Department  
Attn: Narcotics Unit  
230 W. Elm Street  
Lodi, CA 95240

Mark the outside of your envelope confidential. You may remain anonymous but list the address where activity occurs.

Beware of door to door sales of property with prices that seem too good to be true. All door to door solicitors should show their Lodi City Solicitors License and, if none is produced, you should report this.

Report groups of people wearing similar clothing that may indicate gang affiliations if their actions cause concern of potential threat to other citizen's or property. When juveniles are observed with spray paint cans or large marking pens, those items are graffiti tools and may be reported.

Report strange occurrences such as:

- 1) Numerous unusual hang-up phone calls.
- 2) Unfamiliar people who appear to be loitering in the area.
- 3) Unfamiliar vehicles circulating or parked and cause concern.
- 4) Exchange of money or small packages.
- 5) Strange odors such as either, rotten eggs, and acetone smells.
- 6) Children with sums of money or property they can not explain.

WHO TO CALL?

911	Crime in progress calls (Emergency situations only)
333-6727	Lodi Police Department (Non-Emergency situations)
333-6726	Operations Division Commander
333-6730	Shift Watch Commander
333-6882	Investigations Division ask for: 333-6882 Captain, Support Division Commander 333-6881 Detective Lt, Complaints, Assaults 333-6880 Detective Sgt, Narcotics & Gangs 333-6863 Crime Prevention, Neighborhood Watch
333-6771	Crimestoppers - You will remain anonymous and may receive a reward up to \$1,000 for information that helps solve crimes that have been committed.
368-8848	Eastside Improvement Committee - Works with neighbors and individuals throughout Lodi work to rid their neighborhood of criminal activity, blight and increase neighborhood solidarity.

WORKING TOGETHER WE CAN MAKE A DIFFERENCE

A G E N D A

EASTSIDE IMPROVEMENT COMMITTEE

Thursday, April 8, 1993

Loel Center

Time: 6:30 P.M.

105 S. Washington St.

- A. Statement of Purpose
- B. Introduction of 15-member steering committee
- C. Donations from the public
- D. Announcements and acknowledgements
- E. Treasurer's Report
- F. NEIGHBORHOOD WATCH Presentation - Mary Fuhs, CSO  
Lodi Police Department
- G. Questions and Answers
- H. CRIMESTOPPERS Presentation - Marilyn Cook, President  
Board of Directors  
Capt. Jerry Adams,  
Lodi Police Department
- I. Questions and Answers
- J. SAFE STREETS Presentation - Sgt. Mike Reis  
Crime Prevention Supervisor  
Stockton Police Department
- K. Questions and Answers
- L. Adjournment

THIS MEETING IS OPEN TO THE PUBLIC

# Council to consider eastside task force

By Tamara Adamek  
News-Sentinel staff writer

Since she asked city councilmembers two weeks ago to sanction a task force to save Lodi's eastside from blight, crime and drugs, Virginia Snyder has been receiving support from the community.

"If eastside residents will convert the verbal support into action, I believe within a few years we'll see significant improvement in our eastside neighborhoods," Snyder recently wrote in a letter to city councilmembers.

At the council's Jan. 20 meeting, the longtime east Oak Street resident asked officials to help her form a task force to save the area of Lodi located east of Sacramento Street and south of Turner Road from further deterioration.

"The eastside is turning into a big slum," Snyder told councilmembers.

Council is expected Wednesday night to discuss the formation of a task force.

Snyder has spelled out guidelines for coun-

cilmembers by which she hopes such a task force will operate.

Snyder, a landlord of property on the eastside, wants the task force to show other property owners how property values rise and maintenance costs go down when rentals are properly managed.

She wants to give eastside business owners a pat on the back and send them the same message — that if conditions in their neighborhoods get better, business will, too.

Ideally, she explained, the task force will receive support from eastside churches and will reflect Lodi's ethnic diversity.

"We don't have a lot to lose by trying," Snyder said. "Things are getting worse every year."

In other business, councilmembers are expected to approve the purchase of two Telecommunications Devices for the Deaf — one for the Dial-A-Ride dispatch office and one for the City Hall switchboard. They also will discuss the purchase of a vandal-proof outdoor phone that will ring directly inside City Hall. The phone

will be available to disabled residents who cannot get inside city hall.

Also on the agenda:

- A public hearing to consider an update of Development Impact Mitigation Fees. Adopted in 1991, the city's Development Impact Mitigation Fee Program provides for an annual update of the fees.

- An urgency ordinance to modify the franchise fee for solid-waste disposal. Councilmembers are expected to reduce the franchise fee from 8 percent to 6 percent.

- Renewal of a service agreement with the city's third-party workers compensation administrator.

- A report on truck parking and travel on city streets, which councilmembers are expected to review. They will consider setting a public hearing for March 3 to discuss possible changes in city ordinances that affect truck parking and travel.

Councilmembers will meet Wednesday at 7:30 p.m. at Carnegie Forum, 305 W. Pine St.

Irritated?

Frustrated?

Angry?

Ready to Explode?

You're not alone. Whether it's an argument with a friend, irritation because a driver cuts in front of you, a disagreement about the best way to do a job — conflict is a part of everyday life.

Conflict produces stress, hurts friendships, and causes injury and death.

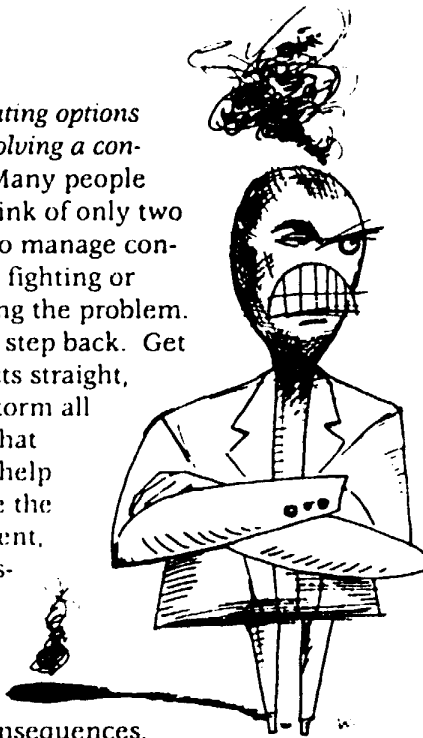
We can't always avoid conflict, but we can learn to manage it.

That way, we use conflict to improve our lives and to learn from past mistakes.

### **WHAT SKILLS ARE NEEDED TO MANAGE PERSONAL CONFLICT?**

- ✓ *Understanding your own feelings about conflict* This means recognizing your "triggers," words or actions that immediately provoke an emotional response, like anger. It could be a facial expression, a tone of voice, a pointing finger, a certain phrase. Once you know your "triggers," you can better control your emotions.
- ✓ *Active listening* Go beyond hearing just words and try to understand what the other person is saying. Listen carefully, instead of thinking about what you're going to say next. Active listening requires concentration and body language that says you are paying attention.

- ✓ *Generating options for resolving a conflict* Many people can think of only two ways to manage conflict — fighting or avoiding the problem. Take a step back. Get the facts straight, brainstorm all ideas that might help resolve the argument, and discuss the pros, cons, and consequences.



### **MOVING AWAY FROM CONFRONTATION AND TOWARD AGREEMENT**

- ✓ Look at your response to conflict. If your style isn't working — you're left with raging emotions which lead to more problems — try to change.
- ✓ State your needs and define the problem. Talk about the issues without insulting or blaming the other person. Don't state your position; that's simply your solution to the problem. Compare what is said (position) with what is really meant (needs).
- ✓ Together, discuss various ways of meeting needs or solving the problem. Be flexible and open-minded.

- ✓ Decide who will be responsible for specific actions after reaching agreement on a plan.

### **IF YOU CAN'T WORK IT OUT... GET HELP**

*Try mediation.* Courts, schools, and businesses are turning more and more to mediation to resolve disputes. Mediation relieves the backlog in overburdened courts, and people often are more satisfied with the results. Mediators do not make decisions for people — they help people make their own decisions.

In mediation sessions, a neutral third person (or persons) helps the parties in conflict resolve their problem. Mediators should be detached and unbiased. They may be professionals or volunteers who have undergone intensive training. Mediators do not dictate a settlement; they encourage dialog, provide guidance, and help the parties define areas of agreement and disagreement. A mediation session is confidential.

*Try arbitration.* In arbitration, a neutral third party acts as a judge. Disputing parties agree on an arbitrator who then hears evidence from all sides, asks questions, and hands down a decision. Usually, the arbitrator's decision is final. Some arbitration programs use a panel of arbitrators who decide the outcome of a complaint by majority vote.

*Try an ombudsman.* An ombudsman is hired by and works within an institution. The ombudsman's job is to investigate complaints from the public against the

institution, make recommendations, and try to resolve problems. He or she has no enforcement power, but must use reason and persuasion to convince management that certain policies or practices should be changed. Newspapers, television and radio stations, government agencies, health care systems, and educational systems often use ombudsmen.

### COMMUNICATION TIPS

- ✓ Choose a convenient time.
- ✓ Plan ahead.
- ✓ Talk directly.
- ✓ Don't blame or name-call.
- ✓ Give information.
- ✓ Listen.
- ✓ Show that you are listening.
- ✓ Talk it through.
- ✓ Work on a solution.
- ✓ Follow through.

### WHERE TO FIND HELP

- ✓ Schools, colleges, universities.
- ✓ Local or state consumer protection offices.
- ✓ Community or neighborhood dispute resolution centers.
- ✓ Local government – district attorney, small claims court, family services.
- ✓ Better Business Bureau.

- ✓ Private organizations listed in the telephone directory's yellow pages under arbitration or mediation services.
- ✓ Law school legal clinics.

### FOR INFORMATION

National Institute for Dispute Resolution  
1726 M Street, NW, Suite 500  
Washington, DC 20036  
202-466-4764

National Association for Mediation in Education (NAME)  
205 Hampshire House  
University of Massachusetts  
Amherst, MA 01003  
413-545-2462

Community Board Program, Inc.  
1540 Market Street, Suite 490  
San Francisco, CA 94102  
415-552-1250

Crime Prevention Tips From  
**National Crime Prevention Council**  
1700 K Street, NW, Second Floor  
Washington, DC 20006-3817  
and

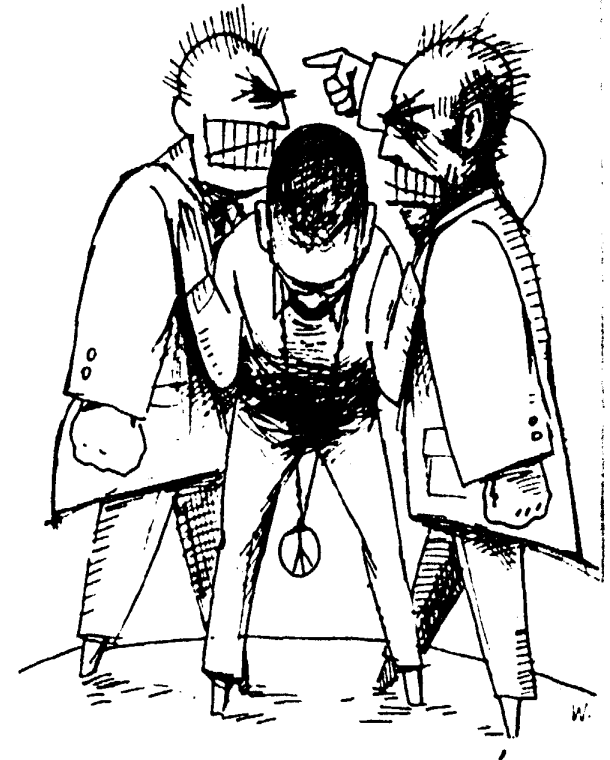
The National Citizens' Crime Prevention Campaign is substantially funded by the Bureau of Justice Assistance, Office of Justice Programs, U.S. Department of Justice.



TAKE A BITE OUT OF  
**CRIME**

Developed by the  
National Crime Prevention  
Council in Partnership with  
**MOTOROLA**

## MAKING PEACE Tips on Managing Conflict



CITIZEN CONTACT SURVEY

APPROXIMATE AREA/LOCATION: \_\_\_\_\_

CITIZEN'S NAME (Optional): \_\_\_\_\_

ADDRESS/PHONE # (Optional): \_\_\_\_\_

TYPE OF CONTACT: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

AREA CONCERNS/PROBLEMS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

POSSIBLE SOLUTIONS/  
COURSE OF ACTION: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

DOES CITIZEN WISH  
ADDITIONAL CONTACT? ☐ Yes ☐ No If yes, complete below

CONTACT REGARDING: \_\_\_\_\_

\_\_\_\_\_

OFFICER RECOMMENDS  
FOLLOW-UP CONTACT BY: ☐ Detectives ☐ Narcotics ☐ Gang Unit  
☐ Crime Prevention ☐ Other (specify) \_\_\_\_\_

OFFICER'S NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

OFFICER'S COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_